



March 21, 2022

Dear Participating Delta Dental Dentist:

Dramatic changes in health care delivery have occurred due to the implementation of the Affordable Care Act and the baby boomer generation transitioning into Medicare and Medicare Advantage Programs. It is expected that enrollment in the Medicare Advantage programs will continue to grow as individuals with long-standing employer-based benefits retire and learn that adult dental benefits under Medicare are limited.

Over the next several months, Delta Dental of Tennessee will be re-credentialing our entire network of providers to be available for potential partnerships with Medicare Advantage health care carriers. As a Delta Dental provider, you already adhere to most of the necessary credentialing and re-credentialing requirements.

There will be a few additional requirements from the Centers for Medicare and Medicaid Services needed to participate in the Medicare Advantage Plan.

- Exclusion from the Medicare Preclusion Lists
- Exclusion from the Office of Inspector General List (OIG)
- Fraud, Waste and Abuse (FWA) annual training (for your convenience, an FWA training program will be available soon on our website).
- Completion of a Compliance Attestation form

We understand this re-credentialing process is coming a year earlier than expected for you, and we appreciate your patience. Once you have completed the re-credentialing requirements this year, you will be set for the next three years.

Beginning in April 2022, you can expect information from DentalXChange via the email address you provided to us to start your re-credentialing process. Be sure to monitor your spam and junk folders as the request could be filtered into them.

We appreciate your participation as a Delta Dental network provider. Your partnership is essential in helping us to ensure healthy smiles across Tennessee.

If you have questions, please reach out to the appropriate contact:

- Credentialing a new provider joining Delta Dental of Tennessee, [abrawner@deltadentaltn.com](mailto:abrawner@deltadentaltn.com).
- Re-credentialing a participating provider with Delta Dental of Tennessee, [kray@deltadentaltn.com](mailto:kray@deltadentaltn.com).
- All other questions or to verify your office email address we have on file, [mstewart@deltadentaltn.com](mailto:mstewart@deltadentaltn.com)

Regards,  
Delta Dental of Tennessee

